

Complex		Unit Number	
Arrival Date		Departure Date	
Adults	Children (ages)	Pets	
Guest Name*			
ID Number			
Home Address			
eMail Address		Fax	
Cell phone**	Home	Work	

\* the primary guest, an adult over 21 years of age, who will be present for the duration of the booking, and who enters into this agreement and accepts joint and severable responsibility and liability in terms hereof.    \*\* important number used for liaison with you approaching and during your stay.

- Completion or receipt of this document does not warrant confirmation of the booking. The booking will be confirmed, subject to availability, after receipt and clearance of the booking deposit in our banking account, the details of which is provided after processing of this document.
- Seaside Holidays manages individual private holiday homes across the South Coast on behalf of the property owners , we are not a resort management company. Accordingly maintenance and repairs are performed by various outsourced contractors (and only with permission of the owner) during office hours only, unless in the event of an emergency. Similarly, appliances or other facilities failing during the course of the booking may need to be repaired and not immediately replaced. We unfortunately can not accept responsibility or offer refunds or discounts for such occurrences. The guest accepts liability for repairs or maintenance performed but deemed by Seaside Holidays to be the fault of, or as a result of negligence by, the guest.
- Unless advance arrangements are made and can be accommodated, check in time on the day of arrival is strictly **after 15H00** and check out time on the day of departure is strictly **before 09H00**. We will endeavour to accommodate any request for early/late check in/out but can not guarantee same.
- A 50% deposit is payable in order to secure a booking and the balance is payable one month prior to occupation. The deposit is not refundable and no reductions or refunds will be given for any reason on the balance, unless we can re-let the same unit for the same period.
- Seaside Holidays reserves the right to, at our discretion, substitute alternative accommodation similar to that booked or offer a full refund, should the original unit no longer be available for reasons beyond our control.
- Once the keys have been collected, they are your responsibility and if lost, damaged or not returned on departure, you will be held liable for replacement of locks, keys and remotes. On departure please ensure that all windows and doors are locked as you will be held responsible for any losses incurred when you are out of or have vacated the unit.
- All persons who make use of facilities and units rented do so entirely at their own risk. Seaside Holidays, it's staff or proprietors, and the property owners takes no liability for injuries, theft, or damages that may incur during your stay for whatsoever reason.
- Guests and their visitors must abide by the terms and rules of the Body Corporate of the complex in which they stay and risk eviction without refund in the event of unpermitted pets, unaccompanied minors, excess noise or overcrowding) . Body Corporate rules are available in the unit or on request.
- We strictly **do not allow any persons under the age of 21** to occupy any unit without resident adult supervision. Should the primary guest, who enters into this agreement, not be present for the full duration of the booking, keys will not be issued and/or all guests will be evicted without refund.
- **Overcrowding is not permitted.** The maximum number of persons allowed, including children, is the lesser of the number of beds and sleeper couches in the unit or the number of guests recorded above. Use of blow-up and portable mattresses is strictly forbidden. Overcrowding will result in eviction without refund.
- The breakage deposit is refunded, within seven days of the departure date following your completion of a FICA mandatory request form, less any deductions for any shortages or breakages. The guest liability (jointly and severally that of the primary and other guests) is not limited to the value of the breakage deposit and the primary guest accepts responsibility and liability, and warrants that he/she will pay for, on demand without delay or offset, any damages howsoever caused during the duration of the booking to or losses of, the property keys, the property and it's contents.
- Should Seaside Holidays suffer any loss or damage as a result of an act or omission by a guest or visitor of a guest, the guest will remain liable for full reimbursement of such loss or damage incurred and warrants that he/she will pay for same, on demand, without offset or delay.
- Seaside Holidays at all times reserves the full right of admission and accepts no liability for any loss or damage that may result from the legal and reasonable exercising of such rights. Should Seaside Holidays at any time need to exercise this right, no reimbursements or refunds will be made in this regard.
- The primary guest will pay for any legal action in terms of this agreement or as a result of the booking and acknowledges that the Ramsgate Magistrates Court shall hold jurisdiction over any legal proceedings.

I acknowledge and accept the terms and conditions above.

Signature	Date
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